

To manually clear the cache on Windows Computers (Google Chrome)

1. Open Google Chrome. In the top right corner click on the 3 little dots.
2. Click on 'More Tools' then on 'Browsing Data'.
3. Tick the boxes next to: Browsing History, Cookies and other data, Cached images & files.
4. Then click ' Clear Data'.
5. Restart Chrome.

Note: - This can be done for all browsers although the instructions may differ slightly.

To manually clear the cache on Apple Computers:

1. On your Mac computer, quit all the running apps.
2. Open Finder.
3. On your keyboard, press the Shift, Command and G keys at the same time to invoke the "Go to the folder" dialog.
4. Enter " ~/Library/Caches ", then click Go.
5. On your keyboard, press the Command and A keys at the same time to select all the files and folders.
6. Right click the selected files and folders and select Move to Trash.
7. If prompted, type the password you use to log in your Mac computer and click OK.
8. Right click Trash and select Empty Trash.

To manually clear the cache on Iphones:

1. Open Settings
2. Click on the Safari App
3. Scroll down and click on 'Clear History & Website Data'
4. Clear History & Data

To manually clear the cache on Android Phones

1. Tap Menu button
2. Tap Settings
3. Scroll to 'Privacy Settings'
4. Tap ' Clear Browsing Data'
5. In the drop-down list, select 'beginning of time'
6. Put a check mark next to: Browsing History, Cookies & site data, Cached images & files
7. Tap the 'Clear' button
8. Close and re-open the browser.